



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/4034172
Dated/दिनांक : 03-10-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	13-10-2023 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	13-10-2023 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education
Department Name/विभाग का नाम	Department Of Higher Education
Organisation Name/संगठन का नाम	Indian Institute Of Technology (iit)
Office Name/कार्यालय का नाम	Kanpur
Total Quantity/कुल मात्रा	2
Item Category/मद केटेगरी	Smart Phone (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	2 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	4 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण

Past Performance/विगत प्रदर्शन	80 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	Smart Phone
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of

quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Smart Phone (1 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERIC	Processor core	Dual core, Quad core, Octa core, Hexa core, Deca core
	Processor speed	1.2, 1.5, 1.6, 1.8, 2, 2.2, 2.35, 2.5, 1.1, 2.3, 1.3, 1.4 (gigaHertz)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Operating system	iOS 10 or higher, Android 4.x Kitkat GMS certified, Android 5.x Lollipop GMS certified, Android 6.x Marshmallow GMS certified, Android 7.x Neugot GMS certified, Android 8.x Oreo GMS certified, Android 9.x GMS certified, Android 10.x GMS certified, Android 11.x GMS certified, Android 12.x GMS certified, Android 13.x GMS certified
	Operating System auto upgradable to next level	Yes, No
MEMORY	RAM Size	1, 1.5, 2, 3, 4, 5, 6, 7, 8, 16 (gigabyte)
	Internal Storage	8, 16, 32, 64, 128, 256, 512 (gigabyte)
	Storage Expandable up to (in GB)	16, 32, 64, 128, 256, 512, NA, 16 GB with 16 GB SD Card, 32 GB with 32 GB SD Card, 64 GB with 64 GB SD Card, 1024
DISPLAY	Display size	4, 4.5, 4.7, 5, 5.2, 5.5, 5.7, 5.8, 6, 6.2, 6.3, 7, 7.3, 6.5, 6.7, 6.4 (inch)
	Display type	LCD Touch Screen, LED Backlit Touch Screen, Amoled Touch Screen, Retina, Retina HD, IPS Touch, TFT(24bits16points)
	Display Resolution (Horizontal x Vertical) (Pixel)	q HD (Minimum 960 x 540), HD (Minimum 1280 x 720), FHD (Minimum 1920 x 1080), UHD (Minimum 2560 x 1440), FWVGA(Minimum 854x480), FWVGA(Minimum 800x480)
	Sun light readability (Nits)	< / = 300, > 300 < / = 350, > 350 < / = 400, > 400
	Display protection	Corning Gorilla Glass 3 or equivalent, Corning Gorilla Glass 4 or equivalent, Corning Gorilla Glass 5 or equivalent, Ion - Strengthened Glass, Scratch Resistant Glass
FEATURES	Response time of touch screen (in milli seconds)	< / = 35 milli second, > 35 < / = 45 milli second
	Touch support	Single touch, Multi touch
	Rear Camera Resolution (Mega Pixel)	> / =5, > / =8, > / =12, > / =16, > / =20, > / =24
	Front Camera Resolution (Mega Pixels)	2, 5, 8, 12, 13, 16, 20, 24
	SIM Card Slots	Single, Dual (SIM+SIM/Memory card)/Dual (SIM+SIM + Memory card, Dual (SIM+SIM/Memory card), Dual (SIM+SIM +Memory card slot)
	Type of SIM	Standard, Mini, Micro, Nano
	OTG support	Yes with cable, No
CONNECTIVITY	Connectivity	2G, 3G, 4G, 4G LTE, 4G VoLTE, 5G
	Wi-fi Connectivity	802.11b/g/n, 802.11a/b/g/n, 802.11a/b/g/n/ac, 802.11b/g/n/ac/2.4 GHz+5.0 GHz

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Bluetooth Connectivity	3.0 or higher, 4.0 or higher, 4.1 or higher, 4.2 or higher, 4.3 or higher, 5.0 or higher, 5.1 or higher, 5.2 or higher, 5.3 or higher
BATTERY	Battery Capacity (mAH) Minimum	2000, 2200, 2400, 2600, 2800, 3000, 3200, 3500, 3800, 4000, 4500, 5000, 5500, 2500, 2800 or higher with min Standby time 5 days & Talktime min 16 hrs
	Type of Battery	Lithium-ion (Li-ion), Lithium Polymer (Li-pol), Nickel Cadmium (NiCd), NiMH (NiMH)
ACCESSORIES	Accessories: One wall charger with USB/Data transfer cable	Yes, No
	Accessories: One ear phone	Yes, No
	Accessories: Mobile cover	Flip cover, Back cover, No, Semi-rugged Back cover
	Accessories: Tempered glass	Yes, No, No, but with Screen protector
	Accessories: Carry pouch/Dust proof pouch	Yes, No
CERTIFICATIONS	OEM warranty for smart phone	1, 2 (year)
	OEM warranty for battery	6, 12 (month)
	Warranty service	On-site, Carry-in
Accessories	Box Accessories	Flip cover, Back cover, Semi-rugged Back cover, Carry pouch, Dust proof pouch, Ear phone, Tempered glass, wall charger with USB, Data transfer cable
Additional Features	Sensors	Face unlock, Fingerprint sensor, Compass, Magnetometer, Proximity sensor, Accelerometer, Ambient light sensor, Gyroscope
Colour	Colour of Smartphone	Black, White, Gold, Red, Blue, Green, Grey, Othet

Additional Specification Parameters - Smart Phone (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Specification (Mobile - I)	Refer to Buyer Added/uploaded Bid specific Scope of Work/ATC

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Manoj Kumar Duklan	208016, Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	30

Smart Phone (1 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERIC	Processor core	Dual core, Quad core, Octa core, Hexa core, Deca core
	Processor speed	1.2, 1.5, 1.6, 1.8, 2, 2.2, 2.35, 2.5, 1.1, 2.3, 1.3, 1.4 (gigaHertz)
	Operating system	iOS 10 or higher, Android 4.x Kitkat GMS certified, Android 5.x Lollipop GMS certified, Android 6.x Marshmallow GMS certified, Android 7.x Neugot GMS certified, Android 8.x OreO GMS certified, Android 9.x GMS certified, Android 10.x GMS certified, Android 11.x GMS certified, Android 12.x GMS certified, Android 13.x GMS certified
	Operating System auto upgradable to next level	Yes, No
MEMORY	RAM Size	1, 1.5, 2, 3, 4, 5, 6, 7, 8, 16 (gigabyte)
	Internal Storage	8, 16, 32, 64, 128, 256, 512 (gigabyte)
	Storage Expandable up to (in GB)	16, 32, 64, 128, 256, 512, NA, 16 GB with 16 GB SD Card, 32 GB with 32 GB SD Card, 64 GB with 64 GB SD Card, 1024
DISPLAY	Display size	4, 4.5, 4.7, 5, 5.2, 5.5, 5.7, 5.8, 6, 6.2, 6.3, 7, 7.3, 6.5, 6.7, 6.4 (inch)
	Display type	LCD Touch Screen, LED Backlit Touch Screen, Amoled Touch Screen, Retina, Retina HD, IPS Touch, TFT(24bits16points)
	Display Resolution (Horizontal x Vertical) (Pixel)	q HD (Minimum 960 x 540), HD (Minimum 1280 x 720), FHD (Minimum 1920 x 1080), UHD (Minimum 2560 x 1440), FWVGA(Minimum 854x480), FWVGA(Minimum 800x480)
	Sun light readability (Nits)	< / = 300, > 300 < / = 350, > 350 < / = 400, > 400
	Display protection	Corning Gorilla Glass 3 or equivalent, Corning Gorilla Glass 4 or equivalent, Corning Gorilla Glass 5 or equivalent, Ion - Strengthened Glass, Scratch Resistant Glass

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
FEATURES	Response time of touch screen (in milli seconds)	< / = 35 milli second, > 35 </= 45 milli second
	Touch support	Single touch, Multi touch
	Rear Camera Resolution (Mega Pixel)	>/=5, >/=8, >/=12, >/=16, >/=20, >/=24
	Front Camera Resolution (Mega Pixels)	2, 5, 8, 12, 13, 16, 20, 24
	SIM Card Slots	Single, Dual (SIM+SIM/Memory card)/Dual (SIM+SIM + Memory card, Dual (SIM+SIM/Memory card), Dual (SIM+SIM +Memory card slot)
	Type of SIM	Standard, Mini, Micro, Nano
	OTG support	Yes with cable, No
CONNECTIVITY	Connectivity	2G, 3G, 4G, 4G LTE, 4G VoLTE, 5G
	Wi-fi Connectivity	802.11b/g/n, 802.11a/b/g/n, 802.11a/b/g/n/ac, 802.11b/g/n/ac/2.4 GHz+5.0 GHz
	Bluetooth Connectivity	3.0 or higher, 4.0 or higher, 4.1 or higher, 4.2 or higher, 4.3 or higher, 5.0 or higher, 5.1 or higher, 5.2 or higher, 5.3 or higher
BATTERY	Battery Capacity (mAH) Minimum	2000, 2200, 2400, 2600, 2800, 3000, 3200, 3500, 3800, 4000, 4500, 5000, 5500, 2500, 2800 or higher with min Standby time 5 days & Talktime min 16 hrs
	Type of Battery	Lithium-ion (Li-ion), Lithium Polymer (Li-pol), Nickel Cadmium (NiCd), NiMH (NiMH)
ACCESSORIES	Accessories: One wall charger with USB/Data transfer cable	Yes, No
	Accessories: One ear phone	Yes, No
	Accessories: Mobile cover	Flip cover, Back cover, No, Semi-rugged Back cover
	Accessories: Tempered glass	Yes, No, No, but with Screen protector
	Accessories: Carry pouch/Dust proof pouch	Yes, No
CERTIFICATIONS	OEM warranty for smart phone	1, 2 (year)
	OEM warranty for battery	6, 12 (month)
	Warranty service	On-site, Carry-in
Accessories	Box Accessories	Flip cover, Back cover, Semi-rugged Back cover, Carry pouch, Dust proof pouch, Ear phone, Tempered glass, wall charger with USB, Data transfer cable
Additional Features	Sensors	Face unlock, Fingerprint sensor, Compass, Magnetometer, Proximity sensor, Accelerometer, Ambient light sensor, Gyroscope

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Colour	Colour of Smartphone	Black, White, Gold, Red, Blue, Green, Grey, Othet

Additional Specification Parameters - Smart Phone (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Specification (Mobile - 2)	Refer to Buyer Added / Uploaded Bid Specific Scope of Work / ATC

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	30

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

5. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

6. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

7. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

8. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

9. **Generic**

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

10. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

11. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

12. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

13. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

14. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

15. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

16. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

17. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

18. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

19. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

20. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

21. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

22. Warranty

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in

the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. **Financial Criteria**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

24. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

- 1.** Ensure to specify the Make & Model of the offered Item.
- 2.** Mere Reproduction of asked specification without any supporting official / printed brochure of the offered product may lead to rejection of bid.
- 3.** Quotations may be submitted only by the 'Original Equipment Manufacturer' or their 'Authorized Dealers'. Quotations from other than Authorized Dealers or Resellers will not be considered.
- 4.** Participating bidders can ignore the Make/Model/Brand name (if mentioned anywhere in bid document) while participating the bid. Bidders can quote for equivalent products in the bid.

25. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.

12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---